



July 16, 2014

Bob Stone
AccuAir Heating and Cooling
6175 Hickory Flat Hwy
Suite 110-341
Canton, Ga 30115

Bob,

I wanted to formally "Thank you," for the great service you provided us to repair our A/C units. This is one of the few things in need of repair that I can confidently admit that I know nothing about. I appreciate you coming by the house, working with Joe, explaining everything in detail, and getting us taken care of for the rest of the summer.

You are a consummate professional and a credit to your trade. I will continue to contact you for my personal HVAC needs and will continue to refer clients to you in the future.

Professionally,

A handwritten signature in blue ink, appearing to read "Dan Thrailkill", is written over a light-colored rectangular background.

Dan Thrailkill; *Assistant VP*
Financial Sales Manager
First Citizens Bank
3060 Eagle Dr.
Woodstock, GA 30189
678.767.8665